Preble Street Volunteer Expectations

At Preble Street, we strive to create a compassionate, respectful, and inclusive environment for all. As a volunteer, you play a crucial role in ensuring that our spaces remain welcoming, safe, and mission driven. Please follow all staff directions to help keep our programs running smoothly and effectively.

1. RESPECT & INCLUSIVITY

- 1. Be kind and respectful to everyone—clients, staff, and volunteers alike.
- 2. Always follow staff guidance and ask a Preble Street staff member if you have any questions.
- 3. Use the names and pronouns that individuals share with you; if unsure, politely ask.
- 4. Contribute to a safe, respectful, and welcoming environment for people of all lived experiences.
- 5. Keep conversations appropriate —no shame, blame, judgment, swearing, or inappropriate language.

2. BOUNDARIES

- 1. Maintain professional relationships with clients:
 - Do not give rides, money, or personal assistance outside of Preble Street.
 - Do not meet with clients outside of Preble Street.
 - Do not share personal contact information.
- 2. Respect personal space—avoid physical contact unless invited.
- 3. Respect client privacy—do not take photos, share names, or discuss personal details.
- 4. If unsure about anything, ask a Preble Street staff member.

3. DRESS CODE

- 1. Wear full shirts (no tank tops, halters, or cropped tops).
- 2. Wear closed-toe shoes with a non-slip sole (no flip-flops or high heels).
- 3. Tie back long hair before entering the kitchen.

4. SAFETY, HYGIENE, & RESPONSIBILITY

- 1. Follow all safety and hygiene procedures and staff instructions.
- 2. Arrive on time for your shift. If you're running late or need to cancel, let staff know as soon as possible.
- 3. Sign in at the start of your shift.
- 4. Do not bring valuables—we are not responsible for lost or stolen items.

Your kindness, respect, and cooperation help make Preble Street a supportive and inclusive place for all. Thank you for volunteering!