

Preble Street Monitoring Report
FY24: July 1, 2023 to June 30, 2024

Social Work Program: Elena’s Way Wellness Shelter
Reporting Period: Quarter 2 (October 1 – December 31, 2023)
Program Director: Henry Myer

Program Overview:

Elena’s Way, a Preble Street Wellness Shelter, is a 24-hour, service-inclusive, and trauma-informed emergency shelter for individuals experiencing homelessness that is grounded in social work and medical best practices. A Wellness Shelter provides a therapeutic environment for those accessing services to heal, rest, and stabilize as they connect with trained social work staff to pursue casework goals related to housing, healthcare, employment, and community integration.

Elena’s Way is intentionally built to serve the needs of individuals experiencing unsheltered homelessness, individuals unable to access other shelter services, and individuals who are otherwise extremely vulnerable should they be unsheltered.

Deliverables	Q1	Q2	Q3	Q4
Number of individuals served	49	50		
Number of new intakes	10	16		
Number of bed nights	2718	2859		
Number of individuals previously unsheltered	49	50		
Number of individuals with identified mental illness	35	37		
Number of individuals with identified substance use	29	27		
Number of individuals chronically homeless	41	37		
Number of individuals with long term stayer status (180 days)*	n/a	n/a	n/a	n/a
Average length of stay (only for clients discharged each quarter)	125	164		
Number of housing placements	4	6		
Number of crisis calls for service	2	12		
Number of police calls for service <i>**Quarterly figure does not include PPD behavioral health outreach and transportation</i>	107	109		
Number of CTOs issued	0	0		

**Long term stayer data no longer collected by HMIS so this data point has been discontinued and will be removed from the table above going forward. Please refer to chronic homelessness data for understanding of current long-term homelessness.*

Record of Neighborhood Concerns and Resolutions:

Date	Concern	Resolution
10/1/23- 12/31/23	N/A	N/A

Summary of Meetings with Neighbors, Neighborhood Associations, and Businesses:

- Elena’s Way Management attended the monthly meetings of the Bayside Neighborhood Association as required. Meeting minutes are kept by that organization.
- Elena’s Way Management convened the shelter Advisory Board twice this quarter. No meeting happened in November due to an expected lack of attendance. Minutes are kept by Preble Street.
- Elena’s Way Management maintained communication with concerned stakeholders in the neighborhood to ensure they have the proper contact information for shelter management and assess for any unintended shelter impacts.
- Elena’s Way Management communicated with the Midtown Community Policing office informally on a nearly daily basis to collaborate on neighborhood issues.

Incidents Summary List

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Reporting Period : 10/01/2023 - 12/31/2023

	Portland Police Dept	Total
911 Hang Up Calls	7	7
Assault	5	5
Assist Citizen	4	4
Assist EMS	12	12
Assist Fire Dept	4	4
Assist Other Agency	2	2
Behavioral Health	8	8
Casualty Report	3	3
Check Well Being	3	3
Disturbance	8	8
Domestic Dispute - Assault	1	1
Domestic Dispute - Verbal	1	1
Drug Overdose	24	24
Drug Possession	1	1
Dv Jail Release Notification	1	1
Escorts	113	113
Fight	2	2
Flagged Down	1	1
Follow Up	6	6
Harassment	1	1
Keep The Peace	1	1
Motor Vehicle Stop	1	1
Open Door/Window	1	1
Panic Alarm	1	1
Pedestrian Check	14	14
Person(s) Bothering	4	4
Protest	1	1
Refusing To Leave	8	8
Stabbing	1	1
Suicide Threat	1	1
Theft	5	5
Unknown Problem Medical	2	2
Vin Verification	1	1
Warrant Check	1	1
Weapons Violation/Possession	3	3
Total	252	252