

Preble Street Monitoring Report
FY24: July 1, 2023 to June 30, 2024

Social Work Program: Elena’s Way Wellness Shelter
Reporting Period: Quarter 1 (July 1 – September 30, 2023)
Program Director: Henry Myer

Program Overview:

Elena’s Way, a Preble Street Wellness Shelter, is a 24-hour, service-inclusive, and trauma-informed emergency shelter for individuals experiencing homelessness that is grounded in social work and medical best practices. A Wellness Shelter provides a therapeutic environment for those accessing services to heal, rest, and stabilize as they connect with trained social work staff to pursue casework goals related to housing, healthcare, employment, and community integration.

Elena’s Way is intentionally built to serve the needs of individuals experiencing unsheltered homelessness, individuals unable to access other shelter services, and individuals who are otherwise extremely vulnerable should they be unsheltered.

Deliverables	Q1	Q2	Q3	Q4
Number of individuals served	49			
Number of new intakes	10			
Number of bed nights	2718			
Number of individuals previously unsheltered	49			
Number of individuals with identified mental illness	35			
Number of individuals with identified substance use	29			
Number of individuals chronically homeless	41			
Number of individuals with long term stayer status (180 days)*	n/a			
Average length of stay (only for clients discharged each quarter)	125			
Number of housing placements	4			
Number of crisis calls for service	2			
Number of police calls for service (see attachment). <i>**Quarterly figure does not include PPD behavioral health outreach and transportation</i>	107			
Number of CTOs issued	0			

**Long term stayer data no longer collected by HMIS so this data point has been discontinued. Please refer to chronic homelessness data for understanding of current long-term homelessness.*

Record of Neighborhood Concerns and Resolutions:

Date	Concern	Resolution
7/1/23-9/30/23	Non-shelter clients loitering in vicinity of Elena’s Way and in other areas along Portland St.	<ul style="list-style-type: none"> Elena’s Way staff will continue to collaborate with PPD on addressing this issue. Elena's Way Management participated in several meetings organized by the Portland Police Department regarding this. The meetings were attended by EW Management, a local landlord, a Bayside Neighborhood Association representative, Youth and Family

		Outreach leadership, as well the Assistant City Manager and the Director of Health & Human Services. These issues are ongoing and continue to be discussed by all stakeholders. Loitering activity along Portland St. remains a priority for PPD.
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Summary of Meetings with Neighbors, Neighborhood Associations, and Businesses:

- Elena’s Way Management attended the monthly meetings of the Bayside Neighborhood Association as required. Meeting minutes are kept by that organization.
- Elena’s Way Management convened the shelter Advisory Board each month this quarter. Minutes are kept by Preble Street.
- Elena’s Way Management maintained communication with concerned stakeholders in the neighborhood to ensure they have the proper contact information for shelter management and assess for any unintended shelter impacts.
- Elena’s Way Management outreached and responded to adjacent landlord on multiple occasions over the past quarter regarding possible shelter impacts.

Incidents Summary List - 7/1/23-9/30/23 - CFS to 5 Portland Street - Total # of calls - 193

Escorts	60
OD	17
PC (Pedestrian Check)	14
Disturb	12
AC (Assist Citizen)	7
Assault	7
Bother	7
911HU	7
AEMS	6
AFD	6
63/63A (suicide/attempt)	5/1
Theft	5
CWB	4
RTL	3
83 (MV stop)	3
AOTH	2
DVA	2
FB (footbeat)	2
Fight	2
Follow up	2
Found	2
Threat	2
44 (mental health)	2
ATL	1
Casualty	1
Crimtres	1
Drugposs	1
Layout	1
MVComp	1
OrdViol	1
Rape	1
SexMis	1
Stab	1
UnkMed	1
Warrant	1
Weapposs	1