

Preble Street Monitoring Report
FY23: July 1, 2022 to June 30, 2023

Social Work Program: Elena’s Way Wellness Shelter
Reporting Period: Quarter 4 (April 1 – June 30, 2023)
Program Director: Henry Myer

Program Overview:

Elena’s Way, a Preble Street Wellness Shelter, is a 24-hour, service-inclusive, and trauma-informed emergency shelter for individuals experiencing homelessness that is grounded in social work and medical best practices. A Wellness Shelter provides a therapeutic environment for those accessing services to heal, rest, and stabilize as they connect with trained social work staff to pursue casework goals related to housing, healthcare, employment, and community integration.

Elena’s Way is intentionally built to serve the needs of individuals experiencing unsheltered homelessness, individuals unable to access other shelter services, and individuals who are otherwise extremely vulnerable should they be unsheltered.

Deliverables	Q1	Q2	Q3	Q4
Number of individuals served	n/a	27	44	55
Number of new intakes	n/a	27	25	15
Number of bed nights	n/a	1138	1895	3032
Number of individuals previously unsheltered	n/a	27	44	55
Number of individuals with identified mental illness	n/a	15	33	43
Number of individuals with identified substance use	n/a	11	26	32
Number of individuals chronically homeless	n/a	16	33	45
Number of individuals with long term stayer status (180 days)	n/a	22	41	48
Average length of stay (only for clients discharged each quarter)	n/a	22	63	82
Number of housing placements	n/a	0	0	5
Number of crisis calls for service	n/a	n/a	12	10
Number of police calls for service (see attachment). <i>**Quarterly figure does not include PPD behavioral health outreach and transportation</i>	n/a	n/a	57	107
Number of CTOs issued	n/a	1	0	0

Record of Neighborhood Concerns and Resolutions:

Date	Concern	Resolution
4/28/2023	People experiencing homelessness loitering on the stoops of adjacent buildings (mostly non-shelter clients). Concern raised by landlord to shelter staff.	EW staff remain committed to hourly rounds and redirecting clients found to be loitering. If shelter clients are identified who repeatedly engage in this behavior, EW staff will work directly with them to ensure the behavior ceases or they risk jeopardizing their access to the shelter. If the loitering individuals are non-shelter guests, PPD may be called for support.
5/2/2023	People experiencing homelessness loitering on the stoops of adjacent buildings. Concern raised by landlord to shelter Director.	The individuals in question were determined to not be shelter clients. PPD was made aware of the situation.

5/27/2023	People experiencing homelessness loitering on the stoops of adjacent buildings. Concern raised by local business owner to shelter staff.	EW staff remain committed to hourly rounds and redirecting clients found to be loitering. If shelter clients are identified who repeatedly engage in this behavior, EW staff will work directly with them to ensure the behavior ceases or they risk jeopardizing their access to the shelter. If the loitering individuals are non-shelter guests, PPD may be called for support.
6/28/2023	Adjacent landlord emailed the shelter Director about on-going loitering issues along Portland St. involving non-shelter clients and some shelter-clients.	A collaborative meeting with the landlord, Community Policing, and Elena's Way Management was scheduled for 7/11/23 to strategize solutions.

Summary of Meetings with Neighbors, Neighborhood Associations, and Businesses:

- Elena's Way Management attended the monthly meetings of the Bayside Neighborhood Association every month this quarter. Meeting minutes are kept by that organization.
- Elena's Way Management convened the shelter Advisory Board each month this quarter. Minutes are kept by Preble Street.
- Elena's Way Management outreached neighboring businesses in the past quarter to ensure they have the proper contact information for shelter management and assess for any unintended shelter impacts.
- Elena's Way Management outreached and responded to adjacent landlord on multiple occasions over the past quarter regarding possible shelter impacts.

Incidents Summary List

Reporting Period : 4/1/23-6/30/23

	# of CFS
991 Hang Up Calls	7
Assault	4
Assist Citizen	5
Assist EMS	4
Behavioral Health	5
Bother	6
Burg Motor Vehicle	1
Check Well Being	5
Civil	1
CrimTress	2
DIP	1
Disturbance	12
DV	1
DVA	1
Drug Sale	1
Drunk	1
Escorts	44
Fight	6
Flagged Down	2
Follow Up	3
Found	2
Gen Off	1
KTP	1
Layout	2
Motor Vehicle Stop	2
Overdose	9
Pedestrian Check	18
Refusing To Leave	8
Suicide Attempt	3
Theft	4
Threat	4
Unknown Med	1
Viol Pap	1
Warrant	1
Total	169