

Preble Street Monitoring Report
FY23: July 1, 2022 to June 30, 2023

Social Work Program: Elena’s Way Wellness Shelter
Reporting Period: Quarter 2 & 3 (October 1, 2022 – March 31, 2023)
Program Director: Henry Myer

Program Overview:

Elena’s Way, a Preble Street Wellness Shelter, is a 24-hour, service-inclusive, and trauma-informed emergency shelter for 40 individuals experiencing homelessness that is grounded in social work and medical best practices. A Wellness Shelter provides a therapeutic environment for those accessing services to heal, rest, and stabilize as they connect with trained social work staff to pursue casework goals related to housing, healthcare, employment, and community integration.

Elena’s Way is intentionally built to serve the needs of individuals experiencing unsheltered homelessness, individuals unable to access other shelter services, and individuals who are otherwise extremely vulnerable should they be unsheltered. Elena’s Way opened its doors to clients on October 10, 2022.

Deliverables	Q1	Q2	Q3	Q4
Number of individuals served	n/a	27	44	
Number of new intakes	n/a	27	25	
Number of cumulative bed nights	n/a	1138	1895	
Number of individuals previously unsheltered	n/a	27	44	
Number of individuals with self-identified mental illness	n/a	15	33	
Number of individuals with self-identified substance use	n/a	11	26	
Number of individuals meeting the HUD definition of chronically homeless	n/a	16	33	
Number of individuals with long-term stayer status (180 days)	n/a	22	41	
Average length of stay (only for clients discharged each quarter)	n/a	22	63	
Number of housing placements	n/a	0	0	
Number of crisis calls for service	n/a	5	12	
Number of police calls for service (see attachment). <i>**Quarterly figure does not include PPD behavioral health outreach and transportation</i>	n/a	38	59	
Number of CTOs issued	n/a	1	0	

Record of Neighborhood Concerns and Resolutions:

Date	Concern	Resolution
10/20/2022	A property owner behind EW called to report that there was someone sleeping outside the shelter.	Staff engaged with property owner and client. Staff asked the person to move along. The individual was not a shelter client and reported that he was waiting for a ride. The individual was not in crisis nor engaging in any dangerous behavior.
11/5/2022	Police presented on-site stating that someone had called 911 reporting a concern about the shelter. Staff asked the officer who the call came from and what that concern was. The officer was unable to relay that information and left property.	No resolution necessary. Staff completed an additional shelter round to ensure there was no safety issue on the building’s perimeter.

3/15/2023	Landlord of adjacent building called staff to report trends of individuals loitering on the stoops of adjacent building (some shelter clients, some non-shelter clients).	EW Staff remain committed to hourly rounds and redirecting clients found to be loitering. If shelter clients are identified who repeatedly engage in this behavior, EW staff will work directly with them to ensure the behavior ceases.
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Summary of Meetings with Neighbors, Neighborhood Associations, and Businesses:

- Elena’s Way Management attended the monthly meetings of the Bayside Neighborhood Association every month except for February. Meeting minutes are kept by that organization.
- Elena’s Way Management convened the shelter Advisory Board each month since the shelter opened in October. Minutes are kept by Preble Street.
- Elena’s Way Management outreached neighboring businesses in the past quarter to ensure they have the proper contact information for shelter management to report feedback.
- Elena’s Way Management hosted an informational meeting with the leadership of Portland Downtown District regarding shelter operations and procedures.
- Elena’s Way Management outreached adjacent landlord regarding possible shelter impacts.

Incidents Summary List

Reporting Period: 10/10/22-12/31/22

	# of CFS
991 Hang Up Calls	2
Assault	1
Assist EMS	5
Assist Fire Dept	1
Behavioral Health	1
Check Well Being	2
Disturbance	1
Escorts	6
Fight	1
Flagged Down	1
Follow Up	3
Layout	1
Motor Vehicle Accident	1
Motor Vehicle Stop	1
Overdose	5
Pedestrian Check	4
Refusing To Leave	4
Suicide Attempt	3
Threat	1
Weapon Possession	1
Total	45

Incidents Summary List

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Reporting Period : 01/02/2023 - 03/31/2023

	Portland Police Dept	Total
911 Hang Up Calls	1	1
Assist Citizen	7	7
Assist EMS	4	4
Assist Fire Dept	1	1
Assist Other Agency	1	1
Behavioral Health	7	7
Check Well Being	2	2
Criminal Mischief	1	1
Criminal Trespass	1	1
Disturbance	4	4
Drinking In Public	4	4
Drug Overdose	6	6
Escorts	25	25
Fight	3	3
Follow Up	4	4
Intoxicated Person	1	1
Motor Vehicle Stop	2	2
PART Outreach	3	3
Pedestrian Check	4	4
Person(s) Bothering	1	1
Refusing To Leave	7	7
Serving Paperwork	1	1
Suspicious Activity	3	3
Warrant Check	1	1
Total	94	94